

Projects Status

1. BharatNet Project

240 GPs in 6 Blocks of Hamirpur (Nadaun, Sujanpur Tihra, Bijhari, Bamsan), Mandi (Seraj) and Solan (Nalagarh) are connected using high speed internet bandwidth under BharatNet Phase-I project. 240 GPs are further providing Wi-Fi connectivity and 840 FTTH connections to the people under Wi-Fi Choupal project.

159 remote GPs are being connected using VSAT links. As on date, material has been delivered in all 159 locations out of which, 151 locations have been installed.

Apart from this, other Telecom Service Providers have been encouraged to provide telecommunication facility in remote areas. M/s Reliance Jio covers 93% of the population through 3170 RFS sites. **The people of remote areas are now able to access high speed internet facility as well as telecom facility.**

2. Investment Promotion

In order to increase investment in IT Sector in the State, 14 MoUs amounting to Rs 2833 crores have been signed with various Companies during the HP Global Investors' Meet held in Dharamshala on 7th - 8th November, 2019. Out of 14 MoUs, 4 MoUs worth Rs 2089.7 crores have been grounded and work on these MoUs have been started.

3. IT Policy

The Department of IT prepared and launched revised IT Policy to boost investment in IT Sector. The revised policy was approved by the Cabinet and has been notified on 4th November, 2019.

4. Right of Way (RoW) Policy

New Right of Way (RoW) Policy for the state has been notified on 9th Feb 2021 in line with the Right of Way Rules notified by the Government of India. The aim of new RoW policy aims to simplify and streamline the setting up of Telecom Infrastructure to aid the spread of connectivity in the state.

5. E-Office

In order to create less paper environment in Government Offices and to bring transparency, efficiency in office working, the IT Department is implementing e-Office in various Government Departments. E-Office has been rolled out in 87 Branches/Offices of HP Secretariat, 40 Directorates, 9 DC Offices, 9 SP Offices and 7 Field Offices. Approx 4000 users has been mapped in eOffice application. Training has

been imparted to all officers/ officials of HP Secretariat and directorates. The eOffice application has been made accessible from anywhere anytime by using success and Forti-client through any network. Further, training is being imparted from time to time as per the request of the departments. The e-Office Project received State level award on 5th June, 2019 for valuable contribution towards Environment Conservation and Sustainable Development.

6. E-District

e-District Project aims at electronic delivery of citizen-centric services at district and sub-division levels. This includes automation of workflow, backend and computerization across participating departments.

Total 96 G2C services of 16 Departments are made live. E-District project has been integrated with LMK to provide these services through LokMitra Kendras. Currently, 37 services of this portal are made available through Lok Mitra Kendra's (LMKs).

In July 2020, the new LMK policy is approved by the State Government.

23 important high-volume services are revamped in Himachal Online Seva (e-District) Portal as per the feedback received from the field. The quality of service delivery has now significantly improved. On average around 87,625 transactions per month are being done through Himachal Online Seva (e-District) portal.

The Project was awarded Best Public Service Initiative Award during Digital India Summit, 2019.

7. DBT Scheme

Under **Direct Benefit Transfer** scheme Rs 5446.99 Crore have been successfully transferred into beneficiaries Aadhaar enabled bank accounts under 62 schemes. Total 166 (76 Central Sponsored Schemes and 90 State Sponsored Scheme) have been onboarded on Bharat DBT Portal and DIT is in-process of identifying the additional schemes in consultation with all State Government Departments.

The Project was awarded Skoch Order of Merit Award on 28th August, 2019.

8. HIMSWAN

Total 2261 sites connected with HIMSWAN as on date.

797 Offices sites commissioned over Airtel RF-Connectivity as on date.

HIMSWAN services are now extended over SIM based Dongles using Private APN services of Telecom Operators. 137 Dongles provided to HIMSWAN users as on date. Himachal is the first State in the Country to provide triple play services of SWAN using SIM based Dongles of Telecom Service Providers. This Initiative received Express Computer IT Excellence Award during Infocomm India 2019 summit.

9. Mukhya Mantra Seva Sankalp Helpline 1100

The State IT Department has implemented MMSS Helpline project. Citizens can register their complaints from anywhere in the State by dialling Toll Free Number 1100. Their call is registered online on the portal and the same is tracked till the resolution of the complaint. The closure of complaint is done in the software only after getting confirmation from the complainant.

MMSS Helpline was launched by the Hon'ble Chief Minister on 16th September, 2019. As on date, 84 Government Departments are configured in the system and about 8,000 State Government Officers are registered in the System. As on date 2,70,447 complaints have been received on the helpline, 1,80,766 complaints have been closed after satisfactory resolution.

10.IT Park

In order to promote IT Investments in the State, two STPI Centres are being setup in the State. One STPI Centre is being setup in Shimla and the other Centre is being setup in Gaggal at Dharamshala.

Apart from this, Land has been provided to Himachal Pradesh Kaushal Vikas Nigam at Wagnaghat for setting up of Model Career Centre/ City Livelihood Centre in collaboration with Asian Development Bank for skill enhancement of local youth. IT Department has also issued NOC to Department of Tourism for Transfer of 66-14 Bigha of Land at Wagnaghat for the purpose of setting up of Craft & Tourism Mela.

11.Himachal Pradesh State Data Centre

Total 184 departmental applications hosted in HPSDC Cloud after successful security audit/ assessment. ISO 20000:2011 & ISO 27001:2013 re-certification have been completed successfully. Tender document is being finalized to increase the capacity of HPSDC Cloud and select new Data Centre Operator for HP SDC.

12.DigiLocker

Digilocker is a cloud based platform for issuance and verification of documents & certificates digitally. DigiLocker has been implemented in 8 departments across the State i.e. Department of FCS& CA, HPSSC, HPSBY, e-District Himachal Pradesh, Transport Department, Himachal Pradesh Takniki Shiksha Board Dharamshala, Department of Ayurveda and Panchayati Raj Department.

13.Launch of MyGov Portal

The State Government has launched citizen engagement platform MyGov Himachal (<http://himachal.mygov.in>) on 6th January, 2020. MyGov presents a unique opportunity for the government departments to benefit from the sharing of ideas,

thoughts and on-ground participation by the people through this platform, thereby contributing immensely towards good governance.

- During COVID19 lockdown period, the social media reach of Himachal Government has increased through the MyGov Platform.
- Multiple Campaigns related to COVID 19 have been run on the MyGov Platform to spread awareness and collect citizen ideas.

14. Centre of Excellence in AI and Machine Learning

The Department of IT is in process to setup Centre of Excellence in AI and Machine Learning in collaboration with HPKVN and STPI which will provide IT related best practices, research, support and training to the young entrepreneurs and students of the state.

15. E-Cabinet

e-Cabinet Software has been developed to automate Cabinet process right from framing of Cabinet Note to discussion of the same in the Cabinet and to record final decision of the Cabinet in the matter. It also includes monitoring of approved Cabinet Notes and their implementation status. Training of Secretariat officers has been imparted. The eCabinet application was launched by the Hon'ble Chief Minister on 5th February 2021.

16. Digital Payments

As per guidelines of Govt. of India, digital transaction data is being collected from HPSEBL, MC Shimla, Transport department and HIMFED. Total digital transactions for amount of about Rs. 405.10 crores have been done by these departments in Himachal Pradesh during FY 2020-21.

In order to promote the use of digital transactions (BHIM/UPI), State Government has planned to set up a Digital Payments PMU in Department of IT. Several DigiDhan melas have been organised in the State.

To promote digital payments in the State, nearly 100 awareness workshops have been conducted at District, Block and Panchayat level through CSC.

17. COVID 19 Related Activities

Department of Information technology, Himachal Pradesh has executed the following IT projects related to COVID 19 in the State:

- COVID19 Integrated Portal (<http://covidportal.hp.gov.in>)
- COVID Capacity (<http://covidcapacity.hp.gov.in>)

- **E-Pass Portal** (<http://covidpass.hp.gov.in>) – a total of 20,69,099 applications have been received on the portal, 13,93,022 applications have been approved.
- **Notifications Portal** (<http://covidorders.hp.gov.in>)
- **Corona Mukt Himachal App and Portal**
- **Health Inventory** (<http://covid19inventory.hp.gov.in>)
- **Law and Order** (<http://covid19lo.hp.gov.in>)
- **Fake News Portal** (<http://fakenews.hp.gov.in>)
- **Donation** (<https://cmhimachal.nic.in>)

18. CM Dashboard

CM Dashboard is developed to monitor key performance indicators of selected Departments (8 Departments in Phase-1) by Hon'ble Chief Minister, Himachal Pradesh. This will also help the Departments to monitor progress/ performance of their important schemes. A total of 83 KPIs of 8 Departments (i.e. IPH, PWD, Education, Health, Welfare, Rural Development, Tribal and Revenue Department) has been finalized.

Development of CM Dashboard and API integration with existing departmental applications has been completed. The CM Dashboard has been rolled out in 7 Department except Health Department. In Health Department, NHM, DME and HPSACS have been completed. The rollout is pending in DHS.

19. Command and Control Centre (Lok Suraksha Kendra)

- RFP for setting up ICCC in Shimla and Dharamshala was floated on e-Procurement portal on 25th March 2021.
- Location for setting up the ICCC in Shimla has been finalized in the new HP Secretariat Building which is under construction.
- The RFP was floated again on 21 May, 2021 after incorporating changes suggested by bidders during pre-bid meeting.
- Bids for selection of SI for setting up of ICCC Shimla and Dharamshala were opened on 24th July, 2021. Four bids have been received, bid evaluation is on-going.
- Keeping in view the delay in the global supply-chain for IT equipment, Go live for ICCC is planned in the month of June, 2022
- The activity and projected timelines is placed as under:

| Sr. No. | Activity | Projected Date |
|---------|---|-----------------------------|
| 1. | Upload of RFP on e-Tender portal after approval | 21 st May, 2021 |
| 2. | Date of Bid opening | 24 th July, 2021 |

| | | |
|----|----------------------------------|-----------------|
| 3. | Award of Contract to selected SI | by October 2021 |
| 4. | Go Live | June 2022 |

20. Aadhaar Project

There are 73,84,022 residents in the State (projected population 2020). 79,69,945 UIDs (107.94%) have been generated in the State. Aadhaar saturation level in the State for the population above 5 years is more than 100%.

21. Litigation Monitoring System

LMS application is revamped and relaunched in August, 2021.

- Monitor the cases of departments in various Courts.
- Monitor the implementation of judgments of Courts in a timely manner.
- Enable Departments to know about New Cases Instituted, Notices Issued, Due Date for filing Reply, Interim Orders etc.

| Department Name | Cases Entered |
|--|---------------|
| Public Works Department | 2 |
| Information Technology | 6 |
| Himachal Pradesh Public Service Commission | 135 |
| Deputy Commissioner Office Bilaspur | 11 |
| Himachal Pradesh State Pollution Control Board | 231 |
| Social Justice & Empowerment Department | 1 |
| Total | 386 |